

Governors State University

Student Affairs and Enrollment Management: Reaching Vision 2020

Focus Area: Auxiliary Services & University Housing

Leader(s): Mushtaq

Implementation Year: 2017-2018

Goal 5: Develop and implement assessment practices that will better inform decision-making

Objective 1:	Establish expectation that all major initiatives will have an assessment component and that all assessments will be analyzed with recommendations.
Action Items	<ol style="list-style-type: none"> 1. All objectives will be reviewed to determine if formal assessment can be conducted 2. Establish 2 meetings each semester to specifically review strategic goals/objectives and assessment plans
Indicators and Data Needed (Measures that will appraise progress towards the strategic objective)	<ol style="list-style-type: none"> 1. Strategic plan will identify with AC designation all initiatives that will have assessment component 2. Strategic goals/objectives will be updated after each meeting to reflect discussion and status of progress
Responsible Person and/or Unit (Data collection, analysis reporting)	<ol style="list-style-type: none"> 1. ASUH TEAM 2. Director ASUH will schedule meetings; ASUH Team members will update goals/objectives
Milestones (Identify Timelines)	<ul style="list-style-type: none"> • October 20 • December 1 • February 28 • May 1
Desired Outcomes and Achievements (Identify results expected)	<ol style="list-style-type: none"> 1. TBD 2. ongoing
Achieved Outcomes & Results	<ul style="list-style-type: none"> • Meeting held in October 2017 to discuss progress • Decision made to have staff responsible for goal/objective to update on regular basis; • In January will discuss progress and make any adjustments necessary • Meetings held in March and April 2018 to discuss progress on goals
Analysis of Results	<ol style="list-style-type: none"> 1. N/A 2. Having milestones and setting aside specific meetings to discuss goals progress assisted ASUH team in updating goals and ensuring that our daily work processes were in line with the strategic goals

Objective 2:	Administer a satisfaction survey to obtain feedback from residents on their experience living in University Housing in 2017/2018.
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Action Items	1. Administer 2017/2018 Satisfaction Survey by April 15, 2018.
Indicators and Data Needed (Measures that will appraise progress towards the strategic objective)	<ol style="list-style-type: none"> 1. Analysis of 2017/2018 satisfaction survey will be used to inform creation of 2018/2019 goals/objectives 2. 2017/2018 survey responses will be analyzed with comparison to 2015/2016 and 2016/2017 survey data
Responsible Person and/or Unit (Data collection, analysis reporting)	Director ASUH
Milestones (Identify Timelines)	<ul style="list-style-type: none"> • March 30, 2018 – Survey monkey set up • April 15, 2018 – Survey administered • May 30, 2018 – Analysis completed
Desired Outcomes and Achievements (Identify results expected)	1. To occur in April
Achieved Outcomes & Results	<ul style="list-style-type: none"> • Satisfaction Survey was administered in April 2018 • Analysis of information was completed in May 2018
Analysis of Results	Please see Quality of Life Survey analysis document